



MONTEBELLO LAND & WATER COMPANY

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*****UPDATED BACKFLOW TESTING PROCESS*****

TO OUR CUSTOMERS,

We are pleased to announce that we are partnering with Backflow Solutions, Inc. (BSI) to assist with backflow testing submission and verification effective 5/1/26.

BSI will be mailing all backflow test forms to our customers on 5/1/2026.

- Montebello Land & Water Co. customers, please see **Water Customer Guide** for information on how to register.
- Backflow Testing Companies, please see **Testing Company Guide** for information on how to register.

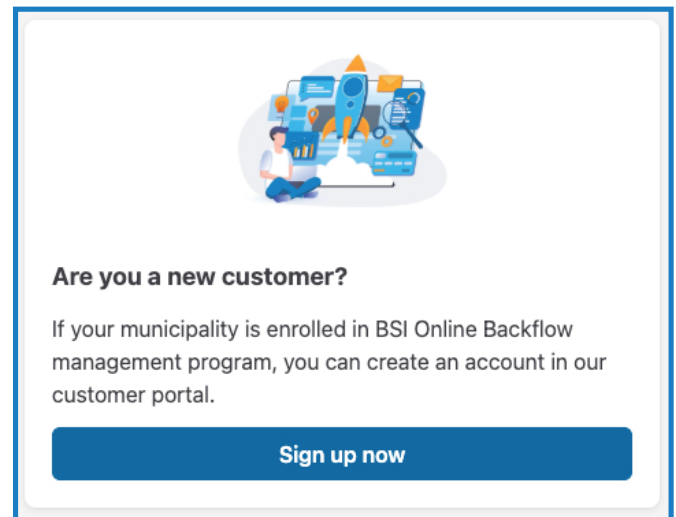
You are welcome to contact BSI's water customer support team at (888)966-6050 or support@backflow.com if you have any questions or need any assistance.

Login/Register

- Open your web browser.
- You can go directly to the Water Customer portal by typing <https://app.bsionlinetracking.com/customer> into your browser's address bar.
- Alternatively, you can go to www.bsionline.com and click on the section for Water Customers.

Are You A New Customer?

- Once you are on the Water Customer page (<https://app.bsionlinetracking.com/customer/>), click **Sign up now**.
- Create your unique profile by providing your email address, first name, last name, and password. You can also sign in using a Google account, if preferred.
- You will be prompted to link a property to your account by entering your **Customer Confirmation Number (CCN)**.
- A **CCN** is an 8-digit code found on your notification letter or provided to you after you have contacted BSI Online. Example: X0XX-00X0
 - You cannot proceed to the next screen until you provide a CCN. If you need assistance finding your CCN, please contact BSI.
- Need to link more than one property? Go to **My Properties** and click **Link New Property**.
 - Most customers will only have one CCN. Commercial/industrial properties and property management firms may have more than one CCN.
- Interested in receiving future email notifications? Navigate to the desired property/CCN and click **Details**. On the top right corner, click **Subscribe**.
 - If you have more than one property, you must click **Subscribe** for each property/CCN.



Looking for device information, test reports, and/or letters?

- Login to your BSI account and go to **My Properties**.
- Navigate to the desired property/CCN and click **Details**.
- Within the **Devices** tab, you can view your backflow device information. This will show all active devices at your property.

- Within the **Test Reports** tab, you can view and/or download test reports that were submitted to BSI Online within the last 3 years.
 - To download a copy of a test report, click the [View/Download](#) button. Follow your browser options to download or print the PDF.
- Within the **Letters** tab, you can view and/or download notifications that were sent for your property.
 - To download a copy of a letter, click the [View/Download](#) button. Follow your browser options to download or print the PDF.

Devices		Test Reports				Letters		
Search Test Reports								All Pass Failed
Showing only test reports submitted within last 3 years								
S/N	Due Date	Status	Tester	Testing Company	Test Date	Submit Date	File	
2569814	09/01/2025	Pass	Lauren Bolek	BSI Sales Demo Backflow Testing	01/24/2025	01/27/2025	View/Download	

Looking for a Testing Company?

- You can look up a testing company while you are logged in to your account or from the main Water Customer page without having to login.
- Click **Find a Testing Company**.
- Enter your **Customer Confirmation Number (CCN)**. Your CCN is located on your letter near the top right corner.
- BSI will generate a list of backflow testing companies that meet the criteria set by the state and your water purveyor. These companies are actively registered and have performed testing within your jurisdiction.
- BSI does not perform backflow testing or give priority to any company or tester. We encourage you to contact multiple companies to get the best value and service for your needs.



Troubleshooting (if needed)

If the website does not load, here are a few things to check:

- Check for Typos: Ensure the website address is typed correctly.
- Internet Connection: Verify that your internet connection is active.
- Clear Cache: Sometimes, clearing your browser's cache can help if a page is not loading.
- If you are still running into issues, please feel free to contact BSI.

Want to learn about backflow?

- Read Frequently Asked Questions (FAQ) here: <https://app.bsionlinetracking.com/customer/frequently-asked-questions>

What is BSI?

- Learn more here: <https://backflow.com/about-backflow-solutions/>

Have questions or need assistance?

- Contact BSI's Water Customer support team at **888.966.6050** or support@backflow.com.

Register/Login

- Enter www.bsionline.com in your web browser.
- If you need to register with us, please click on **REGISTER**.
 - Once you create a company profile, username and password, click **SIGN UP**.
 - You will be prompted to proceed to the next step.
- Click on the orange **LOGIN** button under **TESTING COMPANIES**.
- Upon your first time logging in, you will need to add and upload copies of your credentials. You can do that directly from the dashboard by clicking on **LICENSES, TESTERS, OR TEST KITS**.

Testing Companies & Water Purveyors



Testing companies and water purveyor/organization users, please use the login below.

[LOGIN](#) [REGISTER](#)

Water Customer



Need to know if your test report has been filed? Need to find a tester in your area? Click here to get started.

[ENTER PORTAL](#)

F.O.G. Maintenance Report



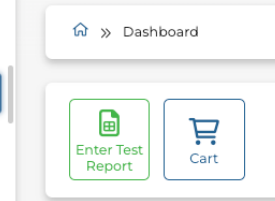
Hauling companies, need to enter a maintenance report for fats, oils, and grease?

[FILE A REPORT](#)



Enter Test

- Click **Enter Test Report** on Dashboard.



- Search for **any property or device** by entering an address, name, device serial number or by the CCN (customer confirmation number). Hover your mouse over the correct property from the list. The property will highlight blue, once blue, click your mouse to proceed.

RECENT BACKFLOW TESTS

Serial Number: 899510
Pass
Test Date: 01/31/2024
1234 Main St
Maryville, 62062, 62062
Submitted: 01/31/2024

Serial Number: 899510
Pass
Test Date: 01/30/2024
1234 Main St
Maryville, 62062, 62062

» Add Test Report Switch to BSI 2.0

Search properties Search devices

Search properties
Search for properties by Address, Name or CCN

maryville cafe

Filters [Reset](#)

State ^
City ^

Property: Maryville Cafe **# CCN:** 9554-E3E3

Physical Address
1234 Main St, Maryville, IL 62062

Mailing Address
1234 Main St, Maryville, IL 62062

Serial #	Meter #	Device	Install Date	Due Date	Last Tested
0014521		1 1/4" Watts - 009 (RP)	09-22-2022	11-30-2025	01-30-2024 Pass
899510		1" Wilkins - 375 (RP)	09-22-2022	11-30-2025	01-31-2024 Pass

1

- Find the correct assembly serial number you need to enter a test for, then click the green arrow **ENTER TEST DETAILS.**

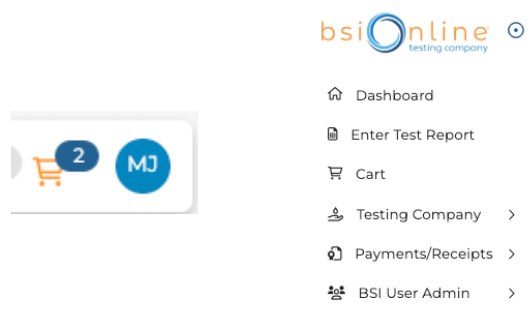
- A smart form will pop open, fill in pertinent information. Once finished select **SUBMIT TEST AND ADD TO CART.**

- After you enter a test and add it to your cart, you have the option to proceed to your cart, enter a test for another device at the same property, or find another property.

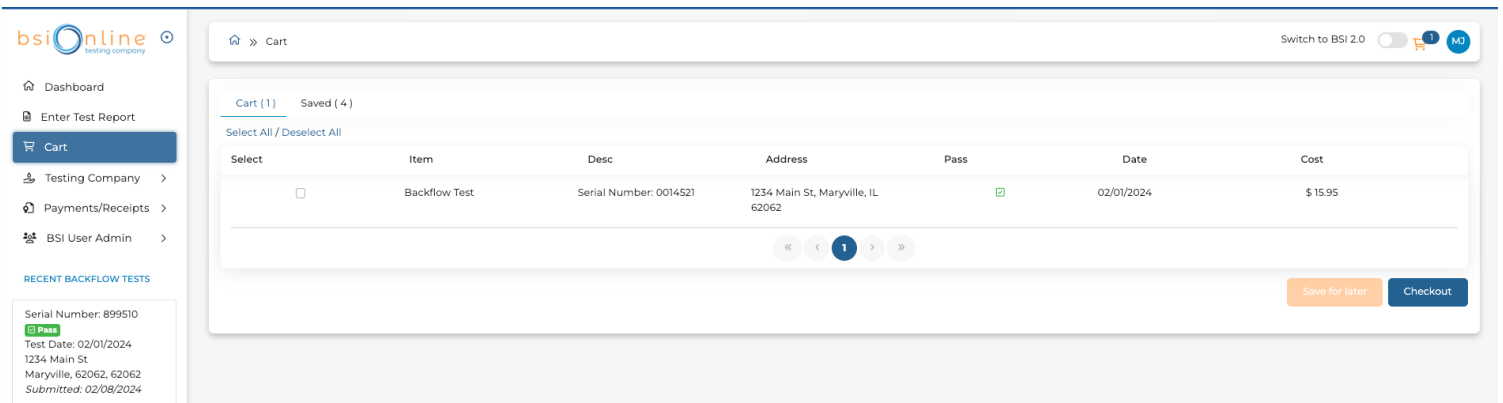


Cart A key provision to BSI Online is a filing fee assessed per test report submitted.

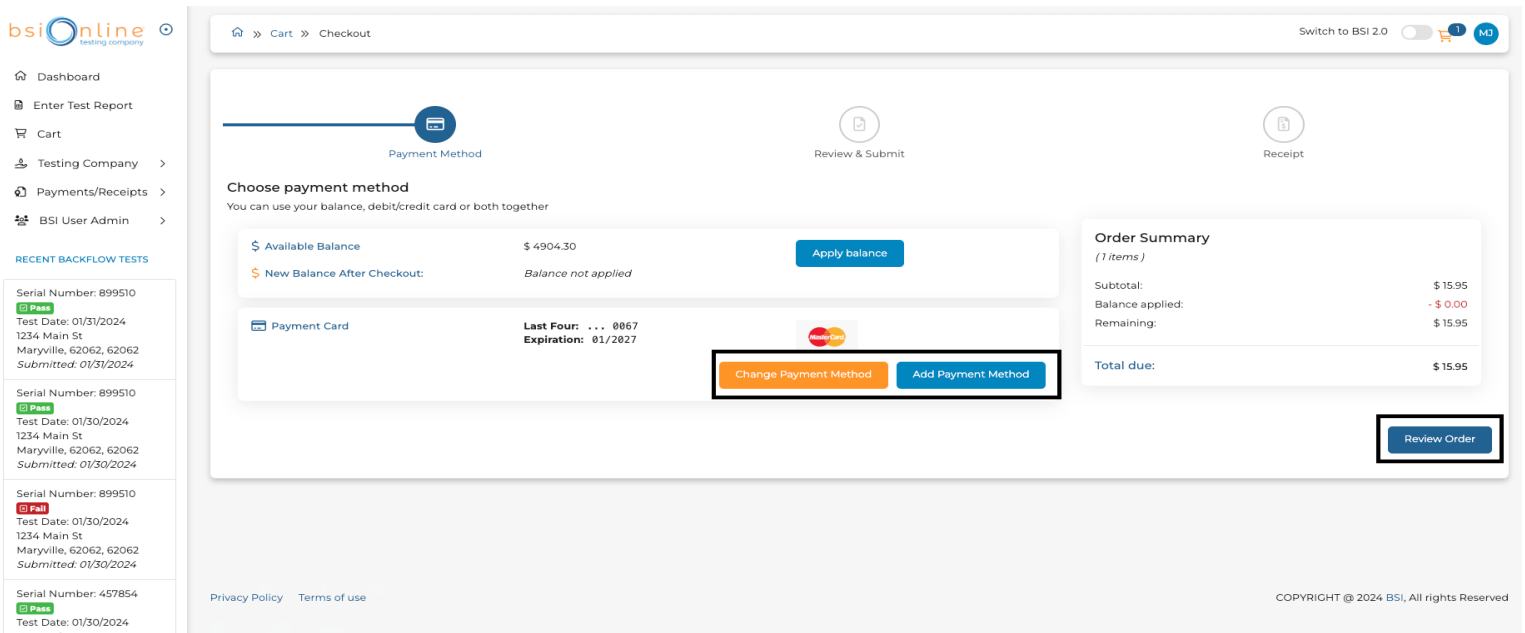
- To pay for tests entered, proceed to the **CART**. This can always be accessed on the top right of the screen in orange or on the left side panel.



- Confirm the items in your cart and select **CHECKOUT**.



- You will select a payment method. We store and accept any major credit card or you can operate off a balance. Select **REVIEW ORDER**.



- You will review the order one more time and click the blue button **SUBMIT ORDER**.

bsiOnline testing company

Dashboard
Enter Test Report
Cart
Testing Company >
Payments/Receipts >
BSI User Admin >

RECENT BACKFLOW TESTS

Serial Number: 899510
Pass
Test Date: 02/01/2024
1234 Main St
Maryville, 62062, 62062
Submitted: 02/08/2024

Serial Number: 899510
Pass
Test Date: 02/01/2024
1234 Main St
Maryville, 62062, 62062
Submitted: 02/08/2024

Serial Number: 0014521
Pass
Test Date: 01/31/2024

» Cart » Checkout

Switch to BSI 2.0

Payment Method Review & Submit Receipt

Item	Desc	Address	Pass	Date	Cost
Backflow Test	Serial Number: 0014521	1234 Main St, Maryville, IL 62062	<input checked="" type="checkbox"/>	02/01/2024	\$15.95

Payment Card Last Four: ... 0067 Expiration: 01/2027

Order Summary
(1 items)

Subtotal: \$15.95
Balance applied: -\$15.95
Remaining: \$0.00
Total due: \$0.00

Back Submit Order

- Your credit card will be charged or the amount deducted from your balance for the transaction amount. A receipt will be available within a few seconds to download by clicking **DOWNLOAD RECEIPT**.

bsiOnline testing company

Dashboard
Enter Test Report
Cart
Testing Company >
Payments/Receipts >
BSI User Admin >

RECENT BACKFLOW TESTS

Serial Number: 899510
Pass
Test Date: 02/01/2024
1234 Main St
Maryville, 62062, 62062
Submitted: 02/08/2024

Serial Number: 899510
Pass
Test Date: 02/01/2024

» Cart » Checkout

Switch to BSI 2.0

Payment Method Review & Submit Receipt

Order Summary

Order total: \$15.95
Balance used: -\$15.95
CC charge: -\$0.00
Amount due: \$0.00

Download receipt